NEWS

IMPERIAL HOTEL

FOR IMMEDIATE RELEASE:

February 5th, 2021

The Imperial Hotel, Tokyo Receives GBAC STAR™ Facility Accreditation

Compliance with international hygienic criteria for preventing the spread of infectious diseases

The Imperial Hotel, Tokyo announced that on January 1st, 2021 it received GBAC STAR<sup>TM</sup> accreditation as a facility that is in compliance with the most rigorous international standards for measures implemented to prevent the spread of the novel coronavirus disease.

GBAC STAR<sup>TM</sup> is affiliated with the Global Biorisk Advisory Council, a division of the International Sanitary Supply Association (ISSA), that advocates operating standards for the implementation of cleaning, disinfection, and infectious disease prevention protocols. Accreditation is a verification that The Imperial Hotel, Tokyo meets the standards set by GBAC with respect to cleaning, disinfection, and the prevention of infectious diseases, and the roles and responsibilities of employees, signifying that the related protocols have been applied safely and securely.

The hotel industry correctly gives priority to people, and this is reflected by the Imperial Hotel's conduct guidelines which prescribe norms and standards in the following areas that include health and cleanliness.

Kindness, politeness, and promptness; cooperation; courtesy and decorum; health; cleanliness; economy; research; memory; respect; and appreciation.

Ever since its founding, The Imperial Hotel has described hygiene as "the life of the hotel," and has focused on protecting the health of its employees, preventing the spread of infectious diseases, and ensuring the safety and security of its guests and customers.

As part of measures against the new coronavirus infection, staff are posted at all entrances in the hotel to welcome guests and customers, provide temperature measurement and help with disinfection in accordance with the hotel's guidelines.

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The Imperial Hotel, Tokyo will continue to give top priority to the health and safety of its guests, customers, and employees in its endeavors to prevent the spread of infections caused by the novel coronavirus.

Tokyo's legendary Imperial Hotel opened in 1890 as the nation's first state guesthouse and in addition to introducing numerous international hospitality industry practices and global cuisines has traditionally welcomed royalty and heads of state from around the world.



## ABOUT GBAC, A DIVISION OF ISSA

Composed of international leaders in the field of microbial-pathogenic threat analysis, mitigation, response and recovery, the Global Biorisk Advisory Council (GBAC), a division of ISSA, provides training, guidance, accreditation, certification, crisis management assistance and leadership to government, commercial and private entities looking to mitigate, quickly address and/or recover from biological threats and real-time crises. The organization's services include biorisk management program assessment and training, Forensic Restoration response and remediation, the GBAC STAR facility accreditation program, training and certification of individuals and consulting for building owners and facility managers. For more information on GBAC and the GBAC STAR accreditation, visit <a href="https://www.gbac.org">www.gbac.org</a>

## **ABOUT ISSA**

With more than 9,300 members – including distributors, manufacturers, wholesalers, contractors, in-house service providers, residential cleaners and associated service members – ISSA is the world's leading trade association for the cleaning industry. The association is committed to changing the way the world views cleaning by providing its members with the business tools they need to promote cleaning as an investment in human health, the environment and an improved bottom line. Headquartered in Northbrook, Ill., USA, the association has regional offices in Mainz, Germany; Whitby, Canada; Parramatta, Australia; Seoul, South Korea; and Shanghai, China. For more information about ISSA, visit www.issa.com