

NEWS



IMPERIAL HOTEL
TOKYO

FOR IMMEDIATE RELEASE:

November 21st, 2023

Chiharu Yamamoto of Imperial Hotel, Tokyo
selected to represent Japan in the Hotel Reception category
at the 47th WorldSkills Competition

Tokyo, Japan; November 21st, 2023: The Imperial Hotel announced that Chiharu Yamamoto, from its Guest Relations Department, has been chosen to represent Japan in the Hotel Reception category at the 47th WorldSkills Competition. In the competitive selection event held in Tokyo on October 31st, Chiharu Yamamoto secured first place, and Hina Namiki second place.

The WorldSkills Competition is an international competition for young competitors in which approximately 1,500 representatives of 59 professions from more than 65 countries and regions around the world gather to compete in their respective skills and services.

In the Hotel Receptionist competition, contestants were judged on their understanding, accuracy, and communication skills in front desk operations based on role-playing in both English and Japanese in three different scenarios: telephone reservations, check-in, and during a stay.

Chiharu Yamamoto graduated from Japan College of Foreign Languages in March 2023, and joined Imperial Hotel in April, where she was assigned to the Guest Relations of the Room Department.

Yamamoto will compete in Lyon, France in September 2024. It will be the second consecutive year that Imperial Hotel employees have participated in the competition, following Moe Omori of the Guest Relations, who participated as the first Japan representative and placed tenth in the category at the most recent competition held in Monterey, Switzerland, in 2022.

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Imperial Hotel, Ltd.

November 21st, 2023

The 47th WorldSkills Competition in Lyon, France

Venue: Euroexpo

Opening Ceremony: September 10, 2024

Competition: September 11 - 14, 2024

Closing Ceremony: September 15, 2024

The competition will be conducted in English.

Official website: <https://worldskills2024.com/>

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